How do you sign a transaction using your talking card reader?

1. To sign a transaction, you need your ING bank card and talking card reader.

2. The signature procedure is as follows:

1. Insert your ING bank card into the talking card reader with the chip facing down and towards you.

3. Press the M2 button on the talking card reader. Starting from the left, this is the third dark blue button in the top row of buttons.

4. Enter your PIN in the card reader and press the OK button. This is the green button farthest to the right of the bottom row of buttons.

5. If the PIN is correct, the card reader will ask you to enter data and press OK.

6. The data it is requesting are the Challenges that are shown in red on your computer screen. Depending on the transaction type there may be one or two Challenges. The Challenges may be the amount that you want to transfer and part of the account number of the beneficiary.

7. Enter the first Challenge on your card reader and press the green OK button.

8. Enter the second Challenge on your card reader and press the OK button twice this time.

9. The card reader will give you the Response.

10. This Response must be entered without spaces in the last field on the signing window.

11. If you want to hear the Response again, press the REP button. This is the bottom button in the vertical row of light blue buttons on the right-hand side.

12. Then click on the Sign now button or press the Enter key on your keyboard to execute your transaction.