



insured by



## **FAQ: Transfer of your policy to another entity within NN Group**

ING distributes the ING Family and Home Blanket Insurance of NN Non-Life Insurance NV.

### **Who is NN Group?**

NN is an insurance and investment company with a strong presence in more than eighteen countries, mainly in Europe. For further information, please take a look at our website: [www.nn.be](http://www.nn.be).

### **Who is NN Non-Life Insurance?**

NN Non-Life Insurance NV is part of NN Group. For further information, please take a look at our website: [www.nn.nl](http://www.nn.nl).

### **Why a transfer of the ING Family and Home Blanket insurance policies?**

NN groups the non-life insurance policies such as fire insurance.

### **The message I received states that my policy does not change. What does that mean in practice?**

It means that this transfer does not entail any change whatsoever:

- Same premium and payment method
- Same the general conditions (and so guarantees and cover remain unchanged)
- Same the quality of service
- Same policy number (you will not receive a new policy)
- No impact on processing of changes or cancellations already requested or requested subsequently
- No impact on processing of a current claim file
- Same contact details of the insurer

### **Is ING Belgium SA/NV still my insurance intermediary?**

Just as before, ING Belgium continues to be your insurance intermediary.

## Why can't I cancel as a result of this change?

No approval of the policyholder is required for the transfer, since the applicable insurance conditions have not changed (except the identity of the insurance company). Since NN Insurance Services and NN Non-Life Insurance belong to the same consolidated group, policyholders also do not, in accordance with Article 18, §2 of the Law of 4 April 2014 on insurance, need to be granted the right to terminate the policy.

## Do you have any further queries?

If you have any queries about this transfer you can read the FAQs on [www.ing.be/nn](http://www.ing.be/nn) or call us on +32 (0)2 407 71 13, weekdays 8 a.m. to 6 p.m. Or you can send an email to [telecel-nonlife@nn.be](mailto:telecel-nonlife@nn.be), quoting your policy number.

### Insurance intermediary

ING Belgium SA/NV, an insurance broker, registered with the FSMA under the code number 12381A.

Registered office: Avenue Marnix 24, B-1000 Brussels - Brussels RPM/RPR - VAT BE 0403.200.393 - [www.ing.be](http://www.ing.be) - BIC: BBRUBEBB - IBAN: BE45 3109 1560 2789.

### Insurer

NN Non-Life Insurance NV, a Dutch incorporated company, authorised to insure risks in Belgium as an insurance company registered under code number 1449.

Registered office: Princes Beatrixlaan 35, 2595 AK The Hague, Netherlands - Trade register number 27127537, supervised by the Nederlandsche Bank.

### Representative in Belgium

NN Insurance Services Belgium SA/nv, competent in particular to settle claims NN Non-Life Insurance nv in Belgium, an insurance company registered under the code number 2551.

Registered office: cours Saint-Michel 70, B-1040 Brussels, Belgium - [www.ing.be](http://www.ing.be) - Brussels RPM/RPR - VAT BE 0890.270.750. BIC : BBRUBEBB - IBAN: BE95 3200 0812 7458.