

Supplement to the Privacy Statement of ING Belgium S.A.

Competent authorities

The following competent authorities receive personal data :

- Legal communications to **judicial or administrative authorities**,
- Legal communications at the **Central Point of Contact** of the National Bank of Belgium (NBB),
- Legal communications to the **Central Individual and Corporate Credit Register** of the NBB,
- Communications to the **File of non-regulated registrations** of the NBB.

Financial sector specialists

Financial sector specialists who also have a legal obligation to treat personal data with all due care are:

- **SWIFT SCRL/CVBA** (established in Belgium) for secure financial transaction message exchange whose data are stored in the United States and are subject to US law,
- **MasterCard Europe SPRL/BVBA** (established in Belgium) and **VISA Europe Limited** (established in the United Kingdom) for payments and credit transactions worldwide,
- **Card Stop** (service of Worldline) to block your bank card,
- **Atos Worldline / EquensWorldline** (established in Belgium) for global credit transactions and Atos Group companies in Morocco and India, which operate as subcontractors,
- **Euroclear** (established in Belgium) for settlement / delivery of securities worldwide, for domestic and international bond and equity transactions,
- **Gemalto** (established in France) for the personalisation of bank cards,
- The **Payconiq** (Luxembourg) to facilitate payments with smartphone,
- **Isabel** (Belgium) for services via the Internet and the Zoomit service of Isabel,
- **INGenico** (Belgium) for the provision of payment terminals to professionals,
- **SIA** (established in Italy) for the authorization of transactions and the provision of credit card statement information,
- Correspondent banking/financial institutions in foreign countries

Please read the specific data protection policies/privacy statements of these specialists on their respective websites.

Service providers

Some specific personal data may be shared with service providers, including:

- The risk detection service World-Check of **Thomson Reuters Ltd.** (established in the United Kingdom that collects data in and outside the European Union) or **Regulatory DataCorp Ltd.** (established in the United Kingdom collecting data in and outside the European Union);
- The services of **Graydon Belgium SA/NV**, **Dun & Bradstreet**, **Swift SCRL/CVBA**, Internet search engines, press and other reliable sources on counter-terrorism and

anti-money laundering,

- The financial information services of **Graydon Belgium SA/NV**, Bel-first of **Bureau van Dijk Electronic Publishing SA/NV** (Belgium) (information on companies and their representatives) and **OpenStreetMap** in the context of marketing,
- The financial and commercial information service of **Coface SA/NV** (France), **Roularta Media Group SA/NV** (Belgium) and the service of **Bloomberg Ltd** (established in the United States) and **Fitch Ratings Ltd** (established in the United Kingdom) for the identification of company representatives,
- The service of **ING Business Shared Services Bratislava** in Slovakia for payment and account-related transactions,
- The service of **ING Business Shared Services Manila** in Manila, Philippines for payment, credit and financial transactions,
- IT services of suppliers such as **Unisys Belgium SA/NV**, **IBM Belgium SPRL/BVBA**, **Adobe** (established in Ireland), **Contraste Europe VBR** (established in Belgium), **Salesforce Inc.** (established in the US), **Ricoh Nederland BV** (established in the Netherlands), **Fujitsu BV** (established in the Netherlands), **Tata Consultancy Services Belgium SA/NV** (established in Belgium and India), **HCL Belgium SA/NV**, **Cognizant Technology Solutions Belgium SA/NV**, **Getronics BV** (established in the Netherlands), **ING Tech Poland** (established in Poland),
- The service of **Selligent SA/NV**, **Bisnode Belgium SA/NV** et **Social Seeder SPRL/BVBA** (all established in Belgium) and, where applicable, external call centers (in particular, as part of surveys) for marketing activities,
- The security service of funds and securities of **G4S SA/NV / Loomis Belgium SA/NV** (in Belgium),
- The archiving service of your banking, financial or insurance data in paper or electronic form from **OASIS Group** in Thurnhout in Belgium,
- The service of management of the consumer credit and mortgage credit agreements of **Stater Belgium SA/NV** (in Belgium),
- The custody service of foreign financial instruments and the management of their «corporate actions»: custodians, in particular **Clearstream** (in Luxembourg), the National Bank of Belgium, **Euroclear** (in Belgium), **BNP Paribas SA/NV** (in France), **ING Luxembourg SA/NV** (in Luxembourg).

Insurances

Personal data may be transmitted as part of the conclusion or execution of an insurance contract to entities outside the ING Group which are established in a Member State of the European Union and in particular:

- **NN Non-Life Insurance S.A./N.V.**,
- **NN Insurance Belgium S.A./N.V.**,
- **Aon Belgium S.P.R.L./B.V.B.A.**,
- **Inter Partner Assurance S.A./N.V.**,
- **AXA Belgium S.A./N.V.**,
- **Cardif Assurance Vie S.A./N.V.** and **Cardif Assurances Risques Divers S.A./N.V.**,
- And to their potential representatives in Belgium (in particular **NN Insurance Services Belgium SA/NV for NN Non-Life Insurance sa/nv**) (list on request).

For further details, please refer to the General Regulations on the ING Belgium S.A./N.V. <https://www.ing.be/static/legacy/SiteCollectionDocuments/GeneralRegulationsNewEN.pdf>