

Key Information Document (KID)

Purpose

This document provides you with key information about the investment product. It is not marketing material. The information is required by law to help you understand the nature, risk, costs, potential gains and losses of this product and to help you compare with other products.

| Product | |
|------------------------|--|
| Product name | ING Bank N.V. (NL) 7Y EUR Memory Coupon Notes 07/26 (the "Product") |
| Product manufacturer | ING Bank N.V., Foppingadreef 7, 1102 BD Amsterdam, the Netherlands |
| ISIN | XS1990803774 |
| Website | www.ingmarkets.com/contact |
| Phone number | +31 20 501 3477 |
| Competent authority | Netherlands Authority for the Financial Markets (AFM) |
| Date of production KID | 11 June 2019 |

You are about to purchase a product that is not simple and may be difficult to understand.

I. What is this Product?

Type: The Product is a transferable bearer note issued under Dutch law.

Objectives: The objective of this Product is to allow investors to diversify their portfolio by investing in a Product for which the return on investment is linked to the performance of an Index. The investor transfers money to the Product manufacturer who in turn, subject to the performance of the underlying Index, commits to reimburse and to pay profits to the investor. The objective of this Product is indirectly exposed to the Index. The Product will pay a coupon of 1.00% per elapsed year minus the already previously paid coupons, thanks to the memory effect which allows to recover each coupon which hasn't been paid before on one of the Observation Dates, if the level of the Index is equal to or higher than the Initial Level on the relevant Observation Date. The Product will be redeemed on the Maturity Date at 100% of its Nominal Value (costs excluded).

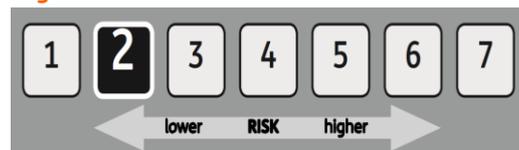
Intended Retail Investor: The Product is only suitable for investors who have sufficient knowledge and experience to assess the associated opportunities and risks. Investors should have an investment horizon of 7 years. The Product is intended for investors looking for an investment in a Product linked to a European equity index and 100% (costs excluded) capital protection at maturity.

| Product data | |
|---|--|
| Issue Date: 31 July 2019 | Index: EURO STOXX Select Dividend 30 (Price) Index (Bloomberg code: SD3E) is a price index which consists of the shares of 30 companies in 12 countries in the Eurozone which register the historic returns of the highest dividends. As it concerns a price index the paid dividends from the shares in the index are not reinvested in the index. The investor does not benefit from the distribution of dividends by the shares. |
| Maturity Date: 31 July 2026 | Unilateral termination by manufacturer: Yes, in the event of modification, disruption or cancellation of the Index |
| Issue Price: 100% of the Nominal Value | Observation Dates: 24 July 2020 (t=1), 23 July 2021 (t=2), 22 July 2022 (t=3), 24 July 2023 (t=4), 24 July 2024 (t=5), 24 July 2025 (t=6), 24 July 2026 (t=7) |
| Subscription Price: 101% of the Nominal Value, so the Issue Price increased with the entry costs of ING Belgium SA/NV in its role of distributor | Initial Level: The closing level of the Index on 26 July 2019 |
| Nominal Value: EUR 100 | Capital Protection: Yes, 100% (costs excluded) of the investor's initial investment is protected on the Maturity Date |

II. What are the risks and what could I get in return?



The risk indicator assumes you keep the Product until its maturity date. The actual risk can vary significantly if you cash in at an early stage and you may get back less.



The summary risk indicator is a guide to the level of risk of this Product compared to other products. It shows how likely it is that the Product will lose money because of developments or movements in the market(s) or because the Product manufacturer is not able to pay out. The Product manufacturer has classified this Product as 2 out of 7, which is a low risk class. This rates the potential losses from future performance at a low level, and poor market conditions are very unlikely to impact our capacity to pay you. If we are not able to pay you what is owed, you could lose your entire investment.

Performance scenarios

Investment: EUR 10,000
Scenarios

| | | 1 Year | 3 Years | 7 Years |
|-----------------------|-------------------------------------|--------------|---------------|---------------|
| Stress scenario | What you might get back after costs | EUR 9.580,94 | EUR 9.654,79 | EUR 9.894,57 |
| | Average return each year | -4,18% | -0,86% | -0,15% |
| Unfavourable scenario | What you might get back after costs | EUR 9.652,72 | EUR 9.696,19 | EUR 9.894,57 |
| | Average return each year | -3,46% | -0,76% | -0,15% |
| Moderate scenario | What you might get back after costs | EUR 9.775,12 | EUR 9.881,29 | EUR 10.389,62 |
| | Average return each year | -2,24% | -0,30% | 0,56% |
| Favourable scenario | What you might get back after costs | EUR 9.942,97 | EUR 10.295,83 | EUR 10.587,64 |
| | Average return each year | -0,57% | 0,74% | 0,85% |

This table shows the money you could get back over the next seven years, under different scenarios, assuming that you invest EUR 10,000. ■ The scenarios shown illustrate how your investment could perform. You can compare them with the scenarios of other products. ■ The scenarios presented are an estimate of future performance based on evidence from the past, and are not an exact indicator. What you get will vary depending on how the market performs and how long you keep the Product. ■ The stress scenario shows what you might get back in extreme market circumstances, and it does not take into account the situation where we are not able to pay you. ■ This Product cannot be easily cashed in. This means it is difficult to estimate how much you would get back if you cash in before maturity. You will either be unable to cash in early or you will have to pay high costs or make a large loss if you do so. ■ The figures shown include all the costs of the Product itself and includes the costs of your advisor or distributor. The figures do not take into account your personal tax situation, which may also affect how much you get back.

III. What happens if ING Bank N.V. is unable to pay out?

In case the Product Manufacturer has insufficient funds to make payments due under the Product, such as in the event of insolvency or an administrative order of resolution measures, the investor may suffer a partial or total loss of the amount invested. The Product is a debt instrument and as such is **not** covered by any deposit protection scheme.

IV. What are the costs?

The Reduction in Yield ("RIY") shows what impact the total costs you pay will have on the investment return you might get. The total costs take into account one-off, ongoing and incidental costs. The amounts shown here are the cumulative costs of the Product itself, for three different holding periods. They include any applicable early termination costs. The figures assume you invest EUR 10,000. The figures are estimates and may change in the future.

Costs over time

The person selling you or advising you about this Product may charge additional costs. If so, this person will provide you with information about these costs, and show you the impact that all costs will have on your investment over time.

| Investment: EUR 10,000 Scenarios | If you cash in after 1 year | If you cash in after 4 years | If you cash in after 7 years |
|-------------------------------------|--------------------------------|---------------------------------|---------------------------------|
| Total costs | EUR 343 | EUR 343 | EUR 243 |
| Impact on return (RIY) per year | 3.43% | 0.86% | 0.35% |

Composition of costs

The table below shows:

- The impact each year of the different types of costs on the investment return you might get at the end of the recommended holding period.
- What the different cost categories mean.

This table shows the impact on return per year

| | | | |
|------------------|-----------------------------|----------------|---|
| One-off costs | Entry costs | 0.35% | The impact of costs you pay when entering the Product which are already included in the price. |
| | Exit costs | not applicable | The costs of exiting your investment when it matures. |
| Ongoing costs | Portfolio transaction costs | not applicable | The impact of the costs of us buying and selling underlying investments for the Product. |
| | Other ongoing costs | not applicable | The impact of the costs that we take each year for managing your investment. |
| Incidental costs | Performance fees | not applicable | The impact of the performance fee. We take these from your investment if the Product outperforms its benchmark. |
| | Carried interests | not applicable | The impact of carried interests. |

V. How long should I hold it and can I take my money out early?

The recommended holding period for the Product is until 31 July 2026, which corresponds to the Product's maturity date.

Under normal market conditions, you may sell this Product in the secondary market at a price depending on the markets parameters prevailing at the time, which could put the invested amount at risk. The price offered by the Product Manufacturer will be approximately 1% less than the market price ("bid-mid spread"). This cost of 1% is reflected in the first table of "Section IV. What are the costs?".

VI. How can I complain?

If you are not satisfied with the Product you may follow ING Bank N.V.'s complaint procedure which is available on www.ingwb.com/mifid. A complaint can be filed via (i) e-mail: ing-financial-markets-complaints@ing.com; or (ii) postal address: ING Bank N.V. FMCC-Complaints, TRC 00.052, PO Box 1800 1000 BV Amsterdam, the Netherlands. Any complaint regarding the conduct of the person advising on or selling the Product can be submitted directly to that person.

VII. Other relevant information

For this Product, the Product manufacturer is required by law to publish a Prospectus. For full information about the Product and associated risks, reference is made to the Prospectus. The Prospectus consists of a Base Prospectus, Final Terms, and all documents incorporated by reference, which can all be obtained from www.ingmarkets.com/downloads.