RULES of the "Tickets Motor Show 2019" competition
Competition organised by ING Belgium SA

1. The 'Tickets Motor Show 2019' competition (hereinafter referred to as 'the Competition') is organised by ING Belgium SA (hereinafter referred to as 'ING' Avenue Marnix 24, B-1000 Brussels, Brussels Trade Register, VAT BE 0403 200 393).

2. The Competition will run from 19 December to 31 December 2018 23:59.

3. The competition is open to any private individual aged 18 or over who has an ING account for private purposes, participating in their own name and domiciled in Belgium.

The competition is only open to ING customers who were already a customer on 10 December 2018 at 23:59 and who have installed and activated the ING Smart Banking app for smartphones.

4. Participants can take part in the Competition between 19 December to 31 December 2018 23:59 by answering the competition questions via de banner in the ING Smart Banking app for smartphone.

A total of 4000 participants who answered the 3 questions correctly as firsts will win the prize.

The price consists of tickets for 2 persons to attend the Motor Show 2019 which will take place from 19/01/2019 through 27/01/2019.

The winners will be contacted personally by ING, through the email provided during the participation at the contest, to confirm the prize:

- If the winner rejects the prize or fails to respond before or on the 6th of January the communication of ING to confirm the prize, the prize will be allocated to the next winner in the ranking.
- The winner must be present in person and can therefore not transfer his/her prize to any other person.
- Every customer may participate only once. If a customer enters into the Competition twice only his/her first round of answers will count.
- ING cannot be held responsible if the winner and/or the accompanying person is for security reasons unable to join the trip.

There is no purchase obligation with regard to an ING product or service associated with participation in the Competition.

5. Neither ING employees (direct employees or self-employed) involved in the organisation of the Competition nor their family members may take part in the Competition. Neither may employees (direct employees or self-employed) of other participating companies involved in the organisation of the Competition nor their family members take part in the Competition.

6. The prizes offered within the context of the Competition are non-transferable and cannot be exchanged for other products or services. The allocation of these prizes cannot be disputed except of gross negligence or wilful misconduct on the part of ING. In the event of illness or cancellation the winner cannot claim any cash or material compensation.

7. Except in the case of gross negligence or wilful misconduct on their part, neither ING, nor its employees or any third party to whom an appeal was made within the context of the Competition can be held liable for any loss or damage arising from the organisation of the Competition, including participation in the Competition. Subject to the same restriction, neither ING, nor the persons referred to above, can be held liable for any technical problem arising during the course of the trip affecting itself or themselves, a Competition participant and/or a third party which result in the trip being interrupted, a delay in the participation to or the organisation of the Competition or a change in or loss of the personal data of a person who has taken part in the Competition. ING will not in any case owe any form of compensation for damage if the trip has to be cancelled, interrupted or changed due to force majeure or an event beyond the control of ING.
8. All participants will lose their eligibility for the prize if it comes to light that deceptive practices were used, regardless in which form, or if unlawful arrangements were made in bad faith between participants to influence their chances of winning. ING reserves the right, in such a case, to demand that the prize be returned or to exclude the parties concerned from every participation in all future promotional campaigns and competitions organised by ING. The exclusion cannot be disputed in any case whatsoever, except of gross negligence or wilful misconduct on the part of ING.

9. No information will be provided about the Competition, with the exception of informing the winners as stated in Article 4 above and informing persons about these regulations on www.ing.be/contest. Without prejudice to these exceptions no letters, telephone calls or emails will be answered about the Competition.

10. The personal data you provide in the context of this competition will be processed by NV ING België, Avenue de Marnix 24, 1000 Brussels, RPR Brussels, VAT BE 0403.200.393, with the goal to organizing this competition. You can take note of the data relating to you and have it corrected.

For all additional information, please refer to Article 6 (Protection of privacy) of the General Regulations of ING Belgium.

For more information, the participant can consult the ING Belgium Privacy Statement as well as the Article 6 (Protection of privacy) of the ING Belgium General Regulations on the ING website (www.ing.be) or at an ING branch. Every participant can turn to our Data Security Officer if he/she has any questions (ing-be-PrivacyOffice@ing.com or ING Privacy Office, Sint-Michielswarande 60, B-1040 Brussels.

11. Any competition entrant is deemed to have familiarised themselves with the contents of these rules. Entry to this competition implies unreserved acceptance by the entrant of all of these rules and acceptance of any decision taken by the organisers to ensure that the competition is conducted in a proper manner.

12. These rules are drawn up in English and translated into French and Dutch. The contest entitled ‘Tickets Salon Auto 2019’ in French, ‘Tickets Auto salon 2019’ in Dutch and ‘Tickets Motor Show 2019’ in English is one and the same contest.