



Name of the account provider : ING Belgium SA/nv

Account name : ING Account under administration

Date : 1/1/2021

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in the documents "[Charges applied to the main banking services and transactions for private use \(PDF\)](#)".
- A glossary of the terms used in this document is available free of charge. You will also find it at the bottom of this document.

Service	Fee
General account services	
Maintaining the account [ING Green Account]	per annum €15.00 ^{*1}
Package including a package of services consisting of :	per annum €29.00 ^{*1}
<ul style="list-style-type: none"> • A current account for private use with an unlimited number of account holders. • Providing 2 debit cards (max. 1 per account holder) with access to ING SelfBank and Bancontact and Maestro networks. • Providing a replacement debit card per year in the 	Annual flat fee €44.00 ^{*1}

¹ Non-resident customers residing outside the European Union : 100* euros per year (maintaining the account 10* euros, included services 90* euros), first year 30* euros per annum (maintaining the account 10* euros, included services 20* euros).

* V.A.T. not owed

<p>event of loss or theft of the debit card.</p> <ul style="list-style-type: none"> • Providing one debit card [Temporary ING card] per year for use until the definitive debit card is received. • Manual debit transactions • Cash withdrawals in euros from any ING SelfBank terminal or ATM in the SEPA zone with the debit card. • Access to Home'Bank, ING Banking and ING Client Services. • Account statements via Home'Bank. • An unlimited number of the following electronic transactions : <ul style="list-style-type: none"> ○ Payments in euros using a debit card (SEPA zone) ○ Sending money in euros (SEPA) via ING SelfBank, Home'Bak or ING Banking ○ Direct debit in euros (SEPA) (as debtor) ○ Standing order in euros (SEPA) <p>Services beyond these quantities will be charged separately.</p>	
Payments (excluding cards)	
<p>Sending money in euro (SEPA)</p> <p>Manual debit transactions :</p> <ul style="list-style-type: none"> • Sending money in euros (SEPA) via standard paper transfer (pink form, partially pre-filled) 	<p style="text-align: center;">per transaction</p> <p style="text-align: right;">free of charge</p>

<ul style="list-style-type: none"> • Sending money at the counter by an ING employee 	per transaction	€9.68
Return of funds	per payment	€18.15
Insufficient funds on account	per payment	€7.26
Cancellation, amendment, investigation (expedition charges, SWIFT, max. 1h), payment certificate		
<ul style="list-style-type: none"> • Operations of the last 12 months 	per search	€30.25
<ul style="list-style-type: none"> • Older operations 	per search	€90.75
<ul style="list-style-type: none"> • Extra charges for an investigation as from the second jour and per hour 	per extra hour	€60.50
Direct debit in euro (SEPA)		
Unjustified request for refund	Per request	€72.60
Insufficient funds on account	per payment	€7.26
Standing order in euro (SEPA)		
Return of funds	per payment	€18.15
Insufficient funds on account	per payment	€7.26
Cancellation, amendment, investigation (expedition charges, SWIFT, max. 1h), payment certificate		
<ul style="list-style-type: none"> • Operations of the last 12 months 	per search	€30.25
<ul style="list-style-type: none"> • Older operations 	per search	€90.75
<ul style="list-style-type: none"> • Extra charges for an investigation as from the second jour and per hour 	per extra hour	€60.50
Cards and cash		
Providing a debit card		
Providing an extra debit card with: <ul style="list-style-type: none"> • Access to ING SelfBank. 	Per card	€10.00

<ul style="list-style-type: none"> • Payment and cash withdrawal function in Belgium and Europe. 	
Providing a replacement debit card in the event of loss or theft of the debit card.	Per card €9.99
Replacement of a defective debit card	free of charge
Providing a debit card [Temporary ING card] for use until the definitive debit card is received.	Per card €15.00
Registered sending of debit card to domicile	inside SEPA zone, per sending €25.00* outside SEPA zone, per sending €50.00*
Providing a credit card	Service not available
Providing a prepaid card	Service not available
Cash Withdrawal in euro	
Cash withdrawal by debit card inside the SEPA zone	at the counter at an ING Belgium branch without ING SelfBank free of charge at the counter at an ING Belgium branch with ING SelfBank, per withdrawal €1.00* at the counter of another bank free of charge
Cash withdrawal by debit card outside the SEPA zone	from ATMs, per withdrawal €4.24* + 0.3025%* of the amount at the counter of a bank €4.24* + 0.3025%* of the amount
Cash Withdrawal in other currency	
Cash withdrawal by debit card inside the SEPA zone	from ATMs, per withdrawal €0

Cash withdrawal by debit card outside the SEPA zone	exchange margin ²	3.9% of the amount
	at the counter of a bank, per withdrawal	€0
	exchange margin ⁴	3.9% of the amount
	from ATMs, per withdrawal	€4.24* + 0.3025%* of the amount
Cash withdrawal by credit card [ING Card], [MasterCard ING] or [ING Visa]	exchange margin ⁴	3.9% of the amount
	at the counter of a bank, per withdrawal	€4.24* + 0.3025%* of the amount
	exchange margin ⁴	3.9% of the amount
	from ATMs, per withdrawal	€6.00* + 1.00%* of the amount
Arranged overdraft [ING Cash Reserve]	exchange margin ⁴	2.00%* of the amount
	at the counter of a bank, per withdrawal	€8.00* + 1.00%* of the amount
exchange margin ⁴	2.00%* of the amount	
Overdrafts and related services		
Other services		
Account Insurance [ING Cash Account insurance]	Annual flat fee	€4.80*
Account statements	Sent by post	postage
	Provided from branches for non-residents (c/o counter/letterbox)	
	Annual flat fee	€50.00*

² Exchange rate for the Maestro / MasterCard / Visa transactions: the exchange rate of the European Central Bank on the date of receipt of the transaction for the following currencies: AUD, BGN, CAD, CHF, CZK, DKK, GBP, HRK, HUF, ISK, JPY, NOK, NZD, PLN, RUB, RON, SEK, TRY, USD and ZAR. For other currencies, MasterCard / Visa exchange rates apply. The exchange rate is increased by ING by the indicated exchange margin. European Central Bank, Visa and MasterCard exchange rates may be consulted at ing.be/cartedeviser.

* V.A.T. not owed

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List of the most representative services linked to a payment account

Term	Definition
Maintaining the account	The account provider operates the account for use by the customer.
Providing a debit card	The account provider provides a payment card linked to the customer's account. The amount of each transaction made using the card is taken directly and in full from the customer's account.
Providing a credit card	The account provider provides a payment card linked to the customer's payment account. The total amount of the transactions made using the card during an agreed period is taken either in full or in part from the customer's payment account on an agreed date. A credit agreement between the provider and the customer determines whether interest will be charged to the customer for the borrowing if it is a revolving credit card.
Providing a prepaid card	The account provider provides a payment card linked to the customer's payment account. Electronic money can be stored on this card. The amount of each transaction made using the card is taken directly and in full from the stored money on the customer's prepaid card.
Cash withdrawal in euro	The customer takes cash in euro out of the customer's account.
Cash withdrawal in other currency	The customer takes cash in non-euro currency out of the customer's account.
Sending money in euro (SEPA)	The account provider transfers money in euro in the SEPA area, on the instruction of the customer, from the customer's account to another account.
Standing order in euro (SEPA)	The account provider makes regular transfers, on the instruction of the customer, of a fixed amount of money from the customer's account to another account.
Direct debit in euro (SEPA)	The customer permits someone else (recipient) to instruct the account provider to transfer money from the customer's account to that recipient. The account provider then transfers money to the recipient on a date or dates agreed by the customer and the recipient. The amount may vary.
Arranged overdraft	The account provider and the customer agree in advance that the customer may borrow money when there is no money left in the account. The agreement determines a maximum amount that can be borrowed, and whether fees and interest will be charged to the customer.
Account insurance	The account provider provides an insurance linked to the customer's account.
Account statements	The account provider provides information with regard to the balance and transactions on the customer's account.