



Name of the account provider : ING Belgium SA/nv

Account name : ING Green Account

Date : 1/7/2022

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in the documents "[Charges applied to the main banking services and transactions for private use \(PDF\)](#)" and "[Consumer Credit Rates \(PDF\)](#)".
- A glossary of the terms used in this document is available free of charge. You will also find it at the bottom of this document.

Service	Fee	
<b>General account services</b>		
<b>Maintaining the account</b> [ING Green Account]	per month	€2.00* <sup>1</sup>
Package including a <b>package of services</b> consisting of :	per month	€2.50 <sup>1</sup>
<ul style="list-style-type: none"> <li>• A current account for private use with an unlimited number of account holders.</li> <li>• Providing 2 debit cards (max. 1 per account holder) with access to ING SelfBank and Bancontact and Maestro networks.</li> <li>• Providing a replacement debit card per year in the event of loss or theft of the debit card.</li> </ul>	<b>Monthly flat fee</b>	€4.50 <sup>1</sup>
	<b>Total annual fee:</b>	€54.00

<sup>1</sup> Non-resident customers residing outside the European Union : 8.33 euros per month / 100 euros per year (maintaining the account 0.83\* euros, included services 7.5\* euros), first year 2.5 euros per month / 30 euros per year (maintaining the account 0.83\* euros, included services 1.67\* euros).

\* V.A.T. not owed

<ul style="list-style-type: none"> <li>• Providing one debit card [Temporary ING card] per year for use until the definitive debit card is received.</li> <li>• 60 manual debit transactions a year.</li> <li>• Cash withdrawals in euros from any ING SelfBank terminal or ATM in the SEPA zone with the debit card.</li> <li>• Access to ING networks and digital channels (i.e. Home'Bank, ING Banking,...), to ING Client Services and to the non-ING branded networks (i.e. Batopin network)</li> <li>• Account statements via Home'Bank.</li> <li>• An unlimited number of the following electronic transactions : <ul style="list-style-type: none"> <li>○ Payments in euros using a debit card (SEPA zone)</li> <li>○ Sending money in euros (SEPA) via ING SelfBank, Home'Bak or ING Banking</li> <li>○ Direct debit in euros (SEPA) (as debtor)</li> <li>○ Standing order in euros (SEPA)</li> </ul> </li> </ul> <p>Services beyond these quantities will be charged separately.</p>	
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**Payments (excluding cards)**

<p><b>Sending money</b> in euro (SEPA)</p> <p>Manual debit transactions :</p> <ul style="list-style-type: none"> <li>• Sending money in euros (SEPA) via standard paper</li> </ul>	<p>per transaction</p> <p style="text-align: right;">€1.00</p>
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transfer (pink form, partially pre-filled)		
<ul style="list-style-type: none"> <li>• Sending money at the counter by an ING employee</li> </ul>	transaction 1 to 60, per transaction	Free of Charge
	as from the 61st transaction, per transaction	€1.00
Return of funds	per payment	€18.15
Insufficient funds on account	per payment	€7.26
Cancellation, amendment, investigation (expedition charges, SWIFT, max. 1h), payment certificate		
<ul style="list-style-type: none"> <li>• Operations of the last 12 months</li> </ul>	per search	€30.25
<ul style="list-style-type: none"> <li>• Older operations</li> </ul>	per search	€90.75
<ul style="list-style-type: none"> <li>• Extra charges for an investigation as from the second jour and per hour</li> </ul>	per extra hour	€60.50
<b>Direct debit in euro (SEPA)</b>		
Unjustified request for refund	Per request	€72.60
Insufficient funds on account	per payment	€7.26
<b>Standing order in euro (SEPA)</b>		
Return of funds	per payment	€18.15
Insufficient funds on account	per payment	€7.26
Cancellation, amendment, investigation (expedition charges, SWIFT, max. 1h), payment certificate		
<ul style="list-style-type: none"> <li>• Operations of the last 12 months</li> </ul>	per search	€30.25
<ul style="list-style-type: none"> <li>• Older operations</li> </ul>	per search	€90.75
<ul style="list-style-type: none"> <li>• Extra charges for an investigation as from the second jour and per hour</li> </ul>	per extra hour	€60.50
<b>Cards and cash</b>		
<b>Providing a debit card</b>		
Providing an extra debit card with:	Per card	€10.00

<ul style="list-style-type: none"> <li>• Access to ING SelfBank.</li> <li>• Payment and cash withdrawal function in Belgium and Europe.</li> </ul>		
Providing a replacement debit card in the event of loss or theft of the debit card.	Per card	€9.99
Replacement of a defective debit card		free of charge
Providing a debit card [Temporary ING card] for use until the definitive debit card is received.	Per card	€15.00
Registered sending of debit card to domicile	inside SEPA zone, per sending outside SEPA zone, per sending	€25.00* €50.00*
<b>Providing a credit card</b>		
[ING card]	For customers older than 25 <b>Annual flat fee</b>	<b>€27.00*</b>
	For customers aged between 18 and 25 <b>Annual flat fee</b>	<b>€10.00*</b>
[Visa Classic]	For customers older than 25 <b>Annual flat fee</b>	<b>€27.00*</b>
	For customers aged between 18 and 25 <b>Annual flat fee</b>	<b>€10.00*</b>
[Visa Gold] <sup>2</sup> /[MasterCard Gold]	<b>Annual flat fee</b>	<b>€51.00*</b>
	Option ING Global Assistance <sup>3</sup> (per year)	159,00 €* 139,30 €* Option ING Assistance <sup>4</sup> (per year)
Providing a replacement credit card in the event of loss or theft of the debit card.	Per card	€9.99

<sup>2</sup> This product is no longer marketed

<sup>3</sup> This insurance is no longer marketed.

\* V.A.T. not owed

Registered sending of debit card to domicile	inside SEPA zone, per sending outside SEPA zone, per sending	€25.00* €50.00*
<b>Providing a prepaid card</b>	Service not available	
<b>Cash Withdrawal in euro</b>		
Cash withdrawal by debit card inside the SEPA zone	at the counter at an ING Belgium branch without ING SelfBank	free of charge
	at the counter at an ING Belgium branch with ING SelfBank, per withdrawal	€1.00
	at the counter of another bank	free of charge
Cash withdrawal by debit card outside the SEPA zone	from ATMs, per withdrawal	€4.24* + 0.3025%* of the amount
	at the counter of a bank	€4.24* + 0.3025%* of the amount
Cash withdrawal by credit card [ING Card], [MasterCard ING] or [ING Visa]	from ATMs, per withdrawal	€6.00* + 1.00%* of the amount
	at the counter of a bank, per withdrawal	€8.00* + 1.00%* of the amount
<b>Cash Withdrawal in other currency</b>		
Cash withdrawal by debit card inside the SEPA zone	from ATMs, per withdrawal	€0
	exchange margin <sup>4</sup>	3.9% of the amount
	at the counter of a bank, per withdrawal	€0

<sup>4</sup> Exchange rate for the Maestro / MasterCard / Visa transactions: the exchange rate of the European Central Bank on the date of receipt of the transaction for the following currencies: AUD, BGN, CAD, CHF, CZK, DKK, GBP, HRK, HUF, ISK, JPY, NOK, NZD, PLN, RUB, RON, SEK, TRY, USD and ZAR. For other currencies, MasterCard / Visa exchange rates apply. The exchange rate is increased by ING by the indicated exchange margin. European Central Bank, Visa and MasterCard exchange rates may be consulted at [ing.be/cartedevise](http://ing.be/cartedevise).

\* V.A.T. not owed

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Cash withdrawal by debit card outside the SEPA zone	exchange margin <sup>4</sup>	3.9% of the amount
	from ATMs, per withdrawal	
	exchange margin <sup>4</sup>	€4.24* + 0.3025%* of the amount 3.9% of the amount
Cash withdrawal by credit card [ING Card], [MasterCard ING] or [ING Visa]	at the counter of a bank, per withdrawal	
	exchange margin <sup>4</sup>	€4.24* + 0.3025%* of the amount 3.9% of the amount
	from ATMs, per withdrawal	
	exchange margin <sup>4</sup>	€6.00* + 1.00%* of the amount 3.90%* of the amount
	at the counter of a bank, per withdrawal	
	exchange margin <sup>4</sup>	€8.00* + 1.00%* of the amount 3.90%* of the amount
<b>Overdrafts and related services</b>		
<b>Arranged overdraft</b> [ING Cash Reserve]	€1,250.00 to €4,999.99	
	Annual percentage Rate of Charge (APR)	8,50%
	Annual debit rate	8,18%
	€5,000.00 € to €24,999.99 €	
	Annual percentage Rate of Charge (APR)	8,50%
	Annual debit rate	8,18%
> €25,000.00 €	Annual percentage Rate of Charge (APR)	8,50%
	Annual debit rate	8,18%
<b>Other services</b>		
<b>Account Insurance</b> [ING Cash Account insurance]	<b>Annual flat fee</b>	<b>€4.80*</b>
<b>Account statements</b>	Sent by post	€5.00* + postage
	Provided from branches for non-residents (c/o counter/letterbox)	
	<b>Annual flat fee</b>	<b>€50.00*</b>

## List of the most representative services linked to a payment account

Term	Definition
Maintaining the account	The account provider operates the account for use by the customer.
Providing a debit card	The account provider provides a payment card linked to the customer's account. The amount of each transaction made using the card is taken directly and in full from the customer's account.
Providing a credit card	The account provider provides a payment card linked to the customer's payment account. The total amount of the transactions made using the card during an agreed period is taken either in full or in part from the customer's payment account on an agreed date. A credit agreement between the provider and the customer determines whether interest will be charged to the customer for the borrowing if it is a revolving credit card.
Providing a prepaid card	The account provider provides a payment card linked to the customer's payment account. Electronic money can be stored on this card. The amount of each transaction made using the card is taken directly and in full from the stored money on the customer's prepaid card.
Cash withdrawal in euro	The customer takes cash in euro out of the customer's account.
Cash withdrawal in other currency	The customer takes cash in non-euro currency out of the customer's account.
Sending money in euro (SEPA)	The account provider transfers money in euro in the SEPA area, on the instruction of the customer, from the customer's account to another account.
Standing order in euro (SEPA)	The account provider makes regular transfers, on the instruction of the customer, of a fixed amount of money from the customer's account to another account.
Direct debit in euro (SEPA)	The customer permits someone else (recipient) to instruct the account provider to transfer money from the customer's account to that recipient. The account provider then transfers money to the recipient on a date or dates agreed by the customer and the recipient. The amount may vary.
Arranged overdraft	The account provider and the customer agree in advance that the customer may borrow money when there is no money left in the account. The agreement determines a maximum amount that can be borrowed, and whether fees and interest will be charged to the customer.
Account insurance	The account provider provides an insurance linked to the customer's account.
Account statements	The account provider provides information with regard to the balance and transactions on the customer's account.