

CONFLICT OF INTEREST POLICY - SUMMARY

In accordance with the MiFID regulations, it is the objective of Inter Partner Assistance to market its products and services in an honest, fair and professional manner, in the interests of its customers.

For this reason, the company wants to avoid conflicts of interest, and in particular any conflicts of interest that may compromise the interests of one or more clients because they conflict with the interests of an insurance intermediary, other customers, the company itself or one of its employees.

In particular, the company has taken the necessary measures to avoid conflicts of interest in the following areas: the provision of insurance advice, the remuneration of insurance brokerage, managing claims, the confidentiality of data and business gifts.

Inter Partner Assistance aims to abide by its commitments, and formalise in its policy on conflicts of interest its general organisational framework in which it deals with conflicts of interest:

- the identification of potential conflicts contemplated by legislation
- measures or procedures for the management of existing or possible future conflicts
- provision of information to customers
- the training of staff
- the register of conflicts of interest
- the implementation and regular review of the policy.

This list is not a complete description of the policy of the company regarding conflicts of interest. The full text of the company's policy can be supplied via email or on hardcopy (Inter Partner Assistance – Quality, Louizalaan 166/1, 1050 Brussels, Belgium, quality.brussels@ip-assistance.com).