

ING Life Savings Plan

| Type of life insurance |

Flexible premium branch 21 life insurance with guaranteed interest rate on the net premium paid(1).

| Covers |

If the insured is still alive at maturity

- The guaranteed capital paid to the beneficiary/ies at maturity consists of the capitalisation of the deposited net premium(s) at a guaranteed interest rate. The profit sharing bonuses may be added to this capital by NN Insurance Belgium SA/NV.
- Any partial surrender(s) and risk premiums for complementary life insurance, if the contract provides for such cover, are deducted from this capital.

If the insured dies before maturity

- The guaranteed sum paid to the beneficiary/beneficiaries in the event of death consists of the capitalisation, at a guaranteed interest rate, of the net premium(s) deposited by the policyholder at the time of the insured party's death. The profit sharing bonuses may be added to this capital by NN Insurance Belgium SA/NV.
- Any partial surrender(s) and risk premiums for complementary life insurance, if the contract provides for such cover, are deducted from this capital.

Option: complementary life insurance

- The policyholder may take out supplementary to the ING Life Savings Plan, a complementary death cover, as defined in the General Terms and Conditions for this product.
- The risk premium covering the complementary life guarantee is deducted in advance each month from the savings balance.

| Target audience |

ING Life Savings Plan is designed for individuals entities who wish to gradually build up a savings lump-sum plan safely and securely. The return is made up of basic guaranteed interest on net premiums paid, along with a possible profit sharing.

| Return |

Guaranteed interest rate

- For the net premium paid, the guaranteed interest rate is that which is in force at the time when NN Insurance Belgium SA/NV receives the premium in its collection account.
- This guaranteed interest rate applies to the net premium paid and is guaranteed for this premium throughout the contract term. There is no guaranteed interest rate for future premiums.
- As of 08/06/2016, the guaranteed interest rate is 0.75%. This rate will continue to apply until it is changed by NN Insurance Belgium SA/NV.

This financial information sheet sets out the product terms and conditions applicable from 08/06/2016.

(1) "Net premium" means the premium paid less premium tax and entry fee.

Profit-sharing bonus

The profit sharing bonus is granted:

- provided that the amount of the savings balance as at 31/12 of the year for which the profit-sharing bonus is granted amounts to at least euro 5000
or
- provided that the gross payments for the year for which the profit-sharing bonus is granted amount to at least euro 600.

The net premium that is paid in the first year of subscription grants the right to profit sharing, independent of the aforementioned conditions.

NN Insurance Belgium SA/NV reserves the right to amend these conditions every year. These will be communicated in advance to the policyholder and will only apply to the future.

- Each year NN Insurance Belgium SA/NV determines the profit-sharing percentage in accordance with the profit-sharing plan.
- The profit sharing varies depending on the economic situation and the results of NN Insurance Belgium SA/NV.
- The profit-sharing percentage varies every year and cannot be guaranteed.
- This percentage is confirmed after approval by the Annual General Meeting.
- The profit sharing bonuses are assigned irrevocably. They are capitalized at the guaranteed interest rate prevailing at the time of their assignment.

| Past performance |

This product is available from 11/12/2009.

Guaranteed interest for the past:

Period	Guaranteed interest
06/01/2010 to 14/01/2010	3.00 %
15/01/2010 to 16/07/2012	2.50 %
17/07/2012 to 05/03/2013	2.25 %
06/03/2013 to 09/07/2013	2.00 %
10/07/2013 to 09/09/2014	1.85 %
10/09/2014 to 01/04/2015	1.60 %
02/04/2015 to 07/06/2016	1.00 %
From 08/06/2016	0.75 %

The profit sharing percentages granted in the past, on the basis of the guaranteed interest rate:

Year	Guaranteed Interest	Profit Sharing on the reserve
2010	3.00	0.00
2010	2.50	0.50
2011	2.50	0.00
2011	3.00	0.00
2012	3.00	0.00
2012	2.50	0.25
2012	2.25	0.50
2013	2.25	0.50
2013	2.50	0.25
2013	1.85	0.90
2013	2.00	0.75
2013	3.00	0.00
2014	2.25	0.25
2014	2.50	0.00
2014	3.00	0.00
2014	1.85	0.65
2014	2.00	0.50
2014	1.60	0.90
2015	1.60	0.40
2015	2.50	0.00
2015	3.00	0.00
2015	1.85	0.15
2015	2.00	0.00
2015	1.00	1.00
2015	2.25	0.00

Past returns are no guarantee of future performance.

| Fees |

Entry fee

3.50% on each premium paid (after deduction of the premium).

Surrender fee

0.00% surrender fee in case of decease of the insured party before term of the contract.

Yearly management fee

0.00% management fee.

Partial/full surrender fee

The surrender fee is 5.00 %, calculated degressively on a daily basis in the last 5 years of the contract, as defined in the General Terms and Conditions.

To protect the interests of the policy holders, the insurer has the right to deduct the legally defined maximum surrender fee and a financial compensation, when some market conditions are critical.

In that case, the surrender fee will be based on the total reserve, less the financial compensation.

The financial compensation will be determined based on the market value of the surrendered amount of the reserve at the time of withdrawal on the basis of the official interest rate for linear bonds (=OLO rate) in force and the remaining duration of the contract, calculated in accordance with the provisions of the Royal Decree concerning life insurance activities of November 14, 2003.

The financial compensation is based on the total reserve, including the profit-bonus reserve.

| Term |

- The contract is effected for a minimum period of 10 years from its inception.
- The contract shall take effect on receipt by NN Insurance Belgium SA/NV of the amount of the initial premium in its collection account.
- The contract shall terminate:
 - either on the maturity date,
 - or in case of partial surrender (see Section on partial surrender),
 - or upon full surrender,
 - or in the event of the death of the insured before the maturity date.

| Premium |

- Contract based on voluntary monthly/three-monthly/half-yearly/yearly payments.
- First premium limited to a maximum amount of euro 5,000.00 (including premium tax and entry fee).
- Minimum annual premium of euro 600.00 (including premium tax and entry fee).
- In the context of premium payment with automatic collection by NN Insurance Belgium SA/NV, an automatic indexation in line with the consumer price index is possible.

| Tax |

The following rule applies under the current legislation:

- a tax is payable on the amount of the premium of 2.00%.
- no tax break on premium paid.
- no taxation of the capital to be received by the beneficiary/ies except in the case of full or partial surrender during the first 8 years. In this case tax deducted at source of 27.00% applies to the interest. The taxable amount must not be lower than the amount corresponding to the capitalisation of the paid premium at an annual interest rate set by law at 4.75% (art.19 §4 ITC 92).
This withholding tax is liberating.

Death duty

In the event of death of the insured, the capital received by the beneficiary/ies of the contract may be subject to death duties.

| Surrender/Withdrawal |

Partial surrender/withdrawal

- Partial surrender is possible provided that the surrender is based on a theoretical surrender value of at least euro 600.00.
- Partial surrender must form the subject of a written request dated and signed by the policyholder.
- Partial surrender may terminate the contract if the reserve remaining after the partial surrender is less than euro 1,250.00. The contract will be terminated automatically and the theoretical surrender value will be paid, after deduction of any surrender fee due.

Full surrender/withdrawal

- Full surrender is possible at any time.
- Full surrender must form the subject of a written request dated and signed by the policyholder.
- Full surrender terminates the contract.

| Information |

Each year, the policyholder receives detailed information about the status of the contract including, amongst other aspects, the following data for the previous year:

- capital remaining in reserve in the contract
- any partial surrender
- profit sharing bonuses awarded for the financial year in question.

Protection Fund

NN Insurance Belgium SA/NV joined the "Special Protection Fund for deposits and life insurance" (Royal Decree of 14 November 2008) with effect from 1 January 2011. The protection afforded by the Special Protection Fund relates to life insurance contracts with a guaranteed return and belonging to branche 21/tak 21 (including ING Life Savings Plan). The protection is limited to the surrender value of the contracts and also to a sum of euro 100,000.00 for all protected contracts taken out by a single policyholder with NN Insurance Belgium SA/NV. Address of the Special Protection Fund: Deposit and Consignment Office, Avenue des Arts/Kunstlaan 30, B-1040 Brussels.

| Precontractual information - Distance selling |

The insurer

The policyholder can find the information about the insurer at the bottom of this document.

Taking out the insurance

The policyholder can take out the insurance via Home'Bank, the home banking module of ING Belgium. It can also be taken out at any ING branch.

Procedure for taking out the insurance

1. The policyholder decides how he wishes to take out the insurance: via Home'Bank or via an ING branch of his choice.
2. The policyholder enters the necessary information to create a premium simulation.
3. The premium simulation is for information purposes only and non-binding.
4. If the policyholder wishes to take up the offer, he enters the information needed by the insurer to assess the application and create a contract.
5. Before finally confirming the application, the policyholder is always given the chance to review his details and the offer.
6. If the policyholder takes out the insurance via Home'Bank, he declares that he has printed out the info sheet containing the precontractual information and the General and Special Terms and Conditions or saved it onto a permanent data carrier (such as a hard disk) accessible to him, read it and accepted it. The General Terms and Conditions can be viewed at any ING branch and in Home'Bank.
7. If the application for insurance cannot be accepted immediately, it shall be examined by NN Insurance Belgium SA/NV.
8. Either the application will be accepted following examination and the policyholder will receive a contract offer. The info sheet containing the precontractual information and the General and Special Terms and Conditions will be sent to him by post.
Or the policyholder will be told that he needs to wait for the results of a more thorough examination.
Or the application will be rejected. In that case the policyholder will receive written confirmation of this.

The insurance contract

The General Terms and Conditions and the Special Terms and Conditions together form the contract of insurance ING Life Savings Plan.

Payment method

The policyholder can pay the premiums by standing order or by transfer to an ING Current Account.

Management of the insurance contract

It is possible to make most amendments to the insurance contract via Home'Bank or to make any amendments at any ING branch.

Languages used between the policyholder and ING

This sheet and the General Terms and Conditions for the insurance ING Life Savings Plan are available in 4 languages: Dutch, French, German and English.

The only legally binding versions of the insurance contracts are the Dutch and French versions. Should any discrepancies be discovered with the English and German translations, these versions may be used for reference purposes only.

Right to cancel for branch 21 life insurance contracts (applying to distance selling)

Either the policyholder or the insurance company may cancel the contract without penalty and without giving any reason by registered letter within 30 calendar days. The policyholder must send this registered letter to NN Insurance Belgium SA/NV.

This period begins on the day on which the insurance company informs the policyholder that the contract has been concluded or on the day on which the policyholder has received the contract terms and conditions and precontractual information on a permanent data carrier, whichever is later.

Cancellation by the policyholder shall become effective as soon as notice is given. Cancellation by the insurance company shall become effective eight days after notice is given.

If the contract is cancelled by the policyholder or by the insurance company and the performance of the contract has already commenced at the request of the policyholder prior to cancellation, the policyholder is obliged to pay the premium pro rata to the period during which cover has been provided. This is the consideration for services already provided.

Apart from the consideration for services already provided and the cost of the medical examination, the insurance company shall refund all sums received by it from the policyholder under this contract. It shall have a period of 30 calendar days in which to comply with this, commencing:

- if the policyholder cancels, on the day on which the insurance company receives notice of cancellation,
- if the insurance company cancels, on the day on which it sends the notice of cancellation.

Legislation on which precontractual dealings are based (applying to distance selling)

The law of 14 July 1991 concerning trading practices and informing and protecting the policyholder, (where applicable), the law of 27 March 1995 concerning insurance and reinsurance broking and distribution of insurance), the law of 11 March 2003 concerning the relevant legal aspects of the services of the information company and the Royal Decree of 22 February 1991 containing general rules concerning the supervision of insurance companies apply to the precontractual dealings between the insurance intermediary and the policyholder.

Law applying to the contract

The insurance contract is governed by Belgian law, unless stipulated otherwise in Articles 28ter to 28decies of the law of 9 July 1975 concerning the supervision of insurance companies.

Jurisdiction

Belgian courts have jurisdiction over any disputes which may arise in relation to the insurance contract, unless otherwise provided in Articles 4, 5, 8 to 14 of Council Regulation (EC) No. 44/2001 of 22 December 2000 on jurisdiction and the recognition and enforcement of judgments in civil and commercial matters.

Procedure for settling complaints out of court

Any complaint relating to the insurance contract may be addressed to

- the ING Mediation Service, Avenue Marnix, 24 in 1000 Brussels
(Mediationservice-klachten@ing.be - <mailto:Mediationservice-klachten@ing.be> - Phone +32 2 547 88 19 – Fax +32 2 547 83 20 / 547 78 90)
- or the Insurance Ombudsman, Square de Meeûs 35 in 1000 Brussels
(www.ombudsman.as <http://www.ombudsman.as> - info@ombudsman.as - <mailto:info@ombudsman.as> - Phone + 32 2 547 58 71 - Fax + 32 2 547 59 75)

Complaints must be made in writing.

Making a complaint does not affect the possibility for the policyholder to take legal action.

Code of conduct and competent bodies

As an insurance intermediary, ING Belgium SA/NV is subject to the supervision of the Financial Services and Markets Authority, Rue du Congrès 12-14, 1000 Brussels
Tel: 02/220 52 11; Fax: 02/220 52 75; info available at www.fsma.be.

ING Belgium SA/NV has signed the following codes of conduct:

- code of conduct of the Belgian Bankers' Association (Association Belge des Banques Belgische /Vereniging van Banken - ABB/BVB) available at www.ing.be
- rules of conduct for insurance brokers of the Union professionnelle des entreprises d'assurances /Beroepsvereniging der Verzekeringsondernemingen/Professional Association of Insurance Enterprises available at www.assuralia.be.
- rules of conduct concerning electronic trading of the Federation of Enterprises in Belgium available at www.vbo.be.

| Documents translated into other languages |

The only legally binding versions of all contractual documentation are the French or Dutch language versions. Only the texts drafted in French or Dutch may be used as reference documents if discrepancies are found in documents translated into another language.

The policyholder can obtain a French or Dutch document on simple request.

The information and offers shown on the website are only valid on the date on which they are quoted unless another date is expressly stated.

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Insurance intermediary

ING Belgium SA/NV, an insurance broker, registered with the FSMA under the code number 12381A.
Registered office: Avenue Marnix 24, B-1000 Brussels - Brussels RPM/RPR - VAT BE 0403.200.393
- www.ing.be - BIC: BBRUBEBB - IBAN: BE45 3109 1560 2789.

Insurer

NN Insurance Belgium SA/NV, an insurance company, licensed under the code number 2550.
Registered office: Airport Plaza - Montreal Building, Da Vincilaan 19, B-1831 Diegem - www.nn.be -
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