



Name of the account provider : ING Belgium SA/nv

Account name : ING Green Account

Date : 09/05/2019

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in the documents "[Charges applied to the main banking operations of private individuals \(PDF\)](#)" and "[Consumer Credit Rates \(PDF\)](#)".
- A glossary of the terms used in this document is available free of charge. You will also find it at the bottom of this document.

Service	Fee
General account services	
Maintaining the account [ING Green Account]	per annum €13.50* ¹
Package including a package of services consisting of :	per annum €26.50 ¹
<ul style="list-style-type: none"> • A current account for private use with an unlimited number of account holders. • Providing 2 debit cards (max. 1 per account holder) with access to SelfBank and with payment and cash withdrawal function in Belgium and Europe. • Providing a replacement debit card per year in the event of loss or theft of the debit card. 	Annual flat fee €40.00 ¹

¹ Non-resident customers residing outside the European Union : 100* euros per year (maintaining the account 10* euros, included services 90* euros), first year 30* euros per annum (maintaining the account 10* euros, included services 20* euros).

* V.A.T. not owned

<ul style="list-style-type: none"> • Providing a debit card [Temporary ING card] for use until the definitive debit card is received. • 12 manual debit transactions a year. • Cash withdrawals in euros from any Self'Bank terminal or ATM in the SEPA zone with the debit card. • Access to Home'Bank, Smart Banking and Phone'Bank. • Account statements via Home'Bank. • An unlimited number of the following electronic transactions : <ul style="list-style-type: none"> ○ Payments in euros using a debit card (SEPA zone) ○ Sending money in euros (SEPA) via Self'Bank, Home'Bak or Smart Banking ○ Direct debit in euros (SEPA) (as debtor) ○ Standing order in euros (SEPA) <p>Services beyond these quantities will be charged separately.</p>	
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Payments (excluding cards)

Sending money in euro		
Manual debit transactions :		
<ul style="list-style-type: none"> • Sending money in euros (SEPA) via standard paper transfer (pink form, partially pre-filled) 	per transaction	€1.00
<ul style="list-style-type: none"> • Sending money at the counter by an ING employee 	transaction 1 to 12, per transaction	€9.68
	as from the 13th transaction, per transaction	€10.68
Return of funds	per payment	€18.15

Insufficient funds on account	per payment	€7.26
Cancellation, amendment, investigation (expedition charges, SWIFT, max. 1h), payment certificate		
<ul style="list-style-type: none"> • Operations of the last 12 months 	per search	€30.25
<ul style="list-style-type: none"> • Older operations 	per search	€90.75
<ul style="list-style-type: none"> • Extra charges for an investigation as from the second jour and per hour 	per extra hour	€60.50
Direct debit in euros (SEPA)		
Unjustified request for refund	Per request	€72.60
Insufficient funds on account	per payment	€7.26
Standing order in euros (SEPA)		
Return of funds	per payment	€18.15
Insufficient funds on account	per payment	€7.26
Cancellation, amendment, investigation (expedition charges, SWIFT, max. 1h), payment certificate		
<ul style="list-style-type: none"> • Operations of the last 12 months 	per search	€30.25
<ul style="list-style-type: none"> • Older operations 	per search	€90.75
<ul style="list-style-type: none"> • Extra charges for an investigation as from the second jour and per hour 	per extra hour	€60.50
Cards and cash		
Providing a debit card		
Providing an extra debit card with: <ul style="list-style-type: none"> • Access to SelfBank. • Payment and cash withdrawal function in Belgium and Europe. 	Per card	€10.00

Providing a replacement debit card in the event of loss or theft of the debit card.	Per card	€9.99
Replacement of a defective debit card		free of charge
Registered sending of debit card to domicile	inside SEPA zone, per sending outside SEPA zone, per sending	€25.00* €50.00*
Providing a credit card		
[ING card]	For customers older than 25 Annual flat fee	€25.00*
	For students aged between 18 and 25 ² Annual flat fee	€5.00*³
	For customers aged between 18 and 25 Annual flat fee	€5.00*³
[Visa Classic]	For customers older than 25 Annual flat fee	€22.00*
	For customers aged between 18 and 25 Annual flat fee	€10.00*
[Visa Gold]/[MasterCard Gold]	Annual flat fee	€48.00*
	Option ING Global Assistance ⁴ (per year)	159,00 €* 139,30 €* Option ING Assistance ⁴ (per year)
Providing a replacement credit card in the event of loss or theft of the debit card.	Per card	€9.99
Registered sending of debit card to domicile	inside SEPA zone, per sending outside SEPA zone, per sending	€25.00* €50.00*
Providing a prepaid card	Service not available	

² If the credit opening is limited to 500€

³ 1st year €0.00

⁴ This insurance is no longer marketed.

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Cash Withdrawal in euro	
Cash withdrawal by debit card inside the SEPA zone	at the counter at an ING Belgium branch without SelfBank free of charge
	at the counter at an ING Belgium branch with SelfBank, per withdrawal €1.00
	at the counter of another bank free of charge
Cash withdrawal by debit card outside the SEPA zone	from ATMs, per withdrawal €4.24 + 0.3025% of the amount
	at the counter of a bank €4.24 + 0.3025% of the amount
Cash withdrawal by credit card [ING Card], [MasterCard ING] or [ING Visa]	from ATMs, per withdrawal €4.96* + 1.00%* of the amount
	at the counter of a bank, per withdrawal €6.96* + 1.00%* of the amount
Cash Withdrawal in other currency	
Cash withdrawal by debit card inside the SEPA zone	from ATMs, per withdrawal exchange margin ⁵ 2.299% of the amount
	at the counter of a bank, per withdrawal exchange margin ⁵ 2.299% of the amount
Cash withdrawal by debit card outside the SEPA zone	from ATMs, per withdrawal €4.24 + 0.3025% of the amount exchange margin ⁵ 2.299% of the amount
	at the counter of a bank, per withdrawal €4.24 + 0.3025% of the amount exchange margin ⁵ 2.299% of the amount

⁵ Maestro exchange rate : please call us for details on +32 464 60 04

Visa/MasterCard exchange rate : exchange rate of the European Central Bank on the day the transaction is received

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Cash withdrawal by credit card [ING Card], [MasterCard ING] or [ING Visa]	from ATMs, per withdrawal	€4.96* + 1.00%* of the amount
	exchange margin ⁶	1.60%* of the amount
	at the counter of a bank, per withdrawal	€6.96* + 1.00%* of the amount
	exchange margin ⁶	1.60%* of the amount
Overdrafts and related services		
Arranged overdraft [ING Cash Reserve]	€1,250.00 to €4,999.99	
	Annual percentage Rate of Charge (APR)	9,50%
	Annual debit rate	9,11%
	€5,000.00 € to €24,999.99 €	
	Annual percentage Rate of Charge (APR)	9,50%
	Annual debit rate	9,11%
> €25,000.00 €	Annual percentage Rate of Charge (APR)	9,50%
	Annual debit rate	9,11%
Other services		
Account Insurance [ING Cash Account insurance]	Annual flat fee	€4.80*
Account statements	Sent by post	€5.00* + postage
	Provided from branches for non-residents (c/o counter/letterbox)	
	Annual flat fee	€50.00*

⁶ Maestro exchange rate : please call us for details on +32 464 60 04

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List of the most representative services linked to a payment account

Term	Definition
Maintaining the account	The account provider operates the account for use by the customer.
Providing a debit card	The account provider provides a payment card linked to the customer's account. The amount of each transaction made using the card is taken directly and in full from the customer's account.
Providing a credit card	The account provider provides a payment card linked to the customer's payment account. The total amount of the transactions made using the card during an agreed period is taken either in full or in part from the customer's payment account on an agreed date. A credit agreement between the provider and the customer determines whether interest will be charged to the customer for the borrowing if it is a revolving credit card.
Providing a prepaid card	The account provider provides a payment card linked to the customer's payment account. Electronic money can be stored on this card. The amount of each transaction made using the card is taken directly and in full from the stored money on the customer's prepaid card.
Cash withdrawal in euro	The customer takes cash in euro out of the customer's account.
Cash withdrawal in other currency	The customer takes cash in non-euro currency out of the customer's account.
Sending money in euro	The account provider transfers money in euro in the SEPA area, on the instruction of the customer, from the customer's account to another account.
Standing order	The account provider makes regular transfers, on the instruction of the customer, of a fixed amount of money from the customer's account to another account.
Direct debit	The customer permits someone else (recipient) to instruct the account provider to transfer money from the customer's account to that recipient. The account provider then transfers money to the recipient on a date or dates agreed by the customer and the recipient. The amount may vary.
Arranged overdraft	The account provider and the customer agree in advance that the customer may borrow money when there is no money left in the account. The agreement determines a maximum amount that can be borrowed, and whether fees and interest will be charged to the customer.
Account insurance	The account provider provides an insurance linked to the customer's account.
Account statements	The account provider provides information with regard to the balance and transactions on the customer's account.